



SERVICES AVAILABLE AT THE HOTEL

A

- Alarm call** : on request at reception
- Arm bands for the pool** : available on request at reception
- Air conditioning and heater** : available in all rooms
- Adaptor (international plug)** : available free of charge at reception

B

- Bar** : licence IV open from 7.30 am to 10 pm
- Bed (extra)** : available on request (25 € / night)
- Bus parking** : available free of charge in front of hotel
- Baby 's bath** : available free of charge at reception
- Board games** : available at reception
- Bus** : time tables available at reception
- Bell during the night** : available by the main door in case of emergency
- Bowling (Finnish)** : available at reception

C

- Coloring books for children** : available free of charge at reception
- Conference room** : available for 30 people, theater style, paper board and video projector
- Computer with wifi** : available at reception
- Champagne or Prosecco** : available at arrival in your room, on request
- Changing room & showers** : available if you wish to stay by the pool after check-out
- Curtesy tray** : available in our superior rooms
- Claims & complaints** : Do not hesitate to make your requests known to us, so that we may help you have a wonderful stay
- Cots for baby (folding)** : available for 10 € per night

D

- Departure** : check out 11 am, late check out will be charged

Day use : reserved before arrival (50 €)

Damage : damage to towels will incur a charge of 10 € / per bath towel and 5 € per small towel and bath mat

Disabled rooms : 2 rooms available with reserved parking. A gantry for access to pool available on request

E

Event agenda in Venice : available free of charge at reception

Emergency exits : available at strategic points in the hotel.

F

Face flannels : available on request at reception

Flowers : possibility to order a bouquet to be placed in your room on your arrival

G

Gantry repair crane for cyclists : available free of charge

Garage : for bikes and bike boxes available

Garden : open all year

H

Hair dryer : available in all rooms

Hamock : available in the garden during the summer

High chairs for babies : available on request at reception

I

Incidents : please do not hesitate to dial 9 or to use the night bell at the front door to signal all inappropriate behavior that could disturb you (intoxicated behavior, noise, smoke...)

Ice cream : available during the summer

Iron and ironing board : available free of charge at reception

L

Library : books and magazines available in many languages

Luggage storage : available on request at reception

Laundry : washing and drying available for 10 € per load

Local news paper : available at reception

M

Map of Venice & the area : available free of charge at reception

Massages : discover this service with our partner Skin Emotion

N

Nappies for baby for the pool : available at reception

P

Pets : 10 € per pet / per night

Printing service : available at reception for your boarding pass or other documents

Petanque ball : for children and adults available at reception

Post : leave your postcards at reception and we will deal with posting them

Private parking : free of charge in front and behind the hotel

Public parking : La Rousse opposite the Hotel

Pillows (extra) : available in room

Picnic baskets : to be reserved in advance

Passport : requested at check-in

Pharmacy : first aid kit box available at reception

R

Reception : open 7/7 from 7.30 am to 9.00 pm, multilingual staff (english and spanish)

Repair kit : available at reception for cyclist

Restaurant : open on reservation every evening except the week-end from the 1st October until the 1st May and every evening except Sundays from the 2nd of May until 30th of September (from 7.30 pm to 9.00 pm)

Room service : available on request at reception either restaurant menus or « Plats Meuniers » menus (available in each room)

Razors (disposable) : available free of charge at reception

Reviews : do not hesitate to leave a comment on Tripadvisor or Google, it will be a pleasure to respond to you

S

Smoking : there is a strict no smoking rule in the rooms, you may smoke on your balcony or terrace

Swimming pool : 12 x 6 m secured and heated in mid season

Safe : available in all rooms, free of charge (instructions available in Room Directory in room)

Snacking service : available for lunch from the 2nd of May to the 30th of September from 12.00 to 2.00 pm

T

Towels for the swimming pool : available at reception (2 € / per towel for the duration of your stay)

Telephone charger : some available free of charge at reception

Toothbrush and toothpaste : available free of charge at reception

Transfer and taxis (for airport and train station) : to book ahead at reception

Television with flat screen : at reception

Tourist information : available at reception

U

Umbrellas : available free of charge at reception

V

Video surveillance : 4 camera video positioned at reception, bar, restaurant and outside

W

WIFI : free of charge and unlimited, available everywhere in the hotel