

SERVICES AVAILABLE AT THE HOTEL



Arm bands for the pool: available on request at reception

Air conditioning and heater: available in all rooms

Adaptor (international plug): available free of charge at reception



Bar: licence IV

Bed (extra): available on request (25 € / night)

Bus parking: available free of charge in front of hotel

Baby 's bath: available free of charge at reception

Board games: available at reception

Bus: time tables available at reception

Bell during the night: available by the main door in case of emergency

Bowling (Finnish): available at reception



Coloring books for children: available free of charge at reception

Conference room: available for 30 people, theater style, paper board and video projector

Computer with wifi : available at reception

Champagne or Prosecco: available at arrival in your room, on request

Changing room & showers: available if you wish to stay by the pool after check-out

Curtesy tray: available in our superior rooms

Claims & complaints: Do not hesitate to make your requests known to us, so that we may help you have a wonderful

stay

Cots for baby (folding): available for 10 € per night



Departure: check out 11 am, late check out will be charged

Day use: reserved before arrival (50 €)

Damage: damage to towels will incure a charge of 10 € / per bath towel and 5 € per small towel and bath mat

Disabled rooms: 2 rooms available with reserved parking. A gantry for access to pool available on request



Event agenda in Vence: available free of charge at reception

Emergency exits: available at strategic points in the hotel.



Fridge: mini fridge available at reception (10 € / night)

Face flannels: available on request at reception

Flowers: possibility to order a bouquet to be placed in your room on your arrival



Gantry repair crane for cyclists: available free of charge

Garage: for bikes and bike boxes available

Garden: open all year



Hair dryer: available in all rooms

Hamock: available in the garden during the summer

High chairs for babies: available on request at reception



Incidents: please do not hesitate to dail 9 or to use the night bell at the front door to signal all inappropriate behavior that could disturb you (intoxicated behavior, noise, smoke...)

Ice cream: available during the summer

Iron and ironing board: available free of charge at reception



Library: books and magazines available in many languages

Luggage storage: available on request at reception

Laundry: washing and drying available for 10 € per load

Local news paper: available at reception



Map of Vence & the area: available free of charge at reception

Massages: discover this service with our partner Skin Emotion



Nappies for baby for the pool: available at reception



Pets: 10 € per pet / per night

Printing service: available at reception for your boarding pass or other documents

Petanque ball: for children and adults available at reception

Post: leave your postcards at reception and we will deal with posting them

Private parking: free of charge in front and behind the hotel

Public parking: La Rousse opposite the Hotel

Pillows (extra): available in room

Picnic baskets: to be reserved in advance

Passport: requested at check-in

Pharmacy: first aid kit box available at reception



Reception: open 7/7 from 7.30 am to 9.00 pm, multilingual staff (english and spanish)

Repair kit: available at reception for cyclist

Room service: available on request at reception with « Plats Meuniers » from 7 pm to 10 pm.

Razors (disposable): available free of charge at reception

Reviews: do not hesitate to leave a comment on Tripadvisor or Google, it will be a pleasure to respond to you



Smoking: there is a strict no smoking rule in the rooms, you may smoke on your balcony or terrace

Swiming pool: 12 x 6 m secured and heated in mid season

Safe: available in all rooms, free of charge (instructions available in Room Directory in room)

Snacking service: available for lunch from the 2nd of May to the 30th of September from 12.00 to 2.00 pm



Towels for the swiming pool: available at reception (2 € / per towel for the duration of your stay)

Telephone charger: some available free of charge at reception

Toothbrush and toothpaste: available free of charge at reception

Transfer and taxis (for airport and train station): to book ahead at reception

Television with flat screen: at reception

Tourist information: available at reception



Umbrellas: available free of charge at reception



Video surveillance: 4 camera video positioned at reception, bar, restaurant and outside



WIFI: free of charge and unlimited, available everywhere in the hotel