



SERVICES AVAILABLE AT THE HOTEL

A

- Arm bands for the pool** : available on request at reception
- Air conditioning and heater** : available in all rooms
- Adaptor (international plug)** : available free of charge at reception

B

- Bar** : licence IV
- Bed (extra)** : available on request (25 € / night)
- Bus parking** : available free of charge in front of hotel
- Baby 's bath** : available free of charge at reception
- Board games** : available at reception
- Bus** : time tables available at reception
- Bell during the night** : available by the main door in case of emergency
- Bowling (Finnish)** : available at reception

C

- Coloring books for children** : available free of charge at reception
- Conference room** : available for 30 people, theater style, paper board and video projector
- Computer with wifi** : available at reception
- Champagne or Prosecco** : available at arrival in your room, on request
- Changing room & showers** : available if you wish to stay by the pool after check-out
- Curtesy tray** : available in our superior rooms
- Claims & complaints** : Do not hesitate to make your requests known to us, so that we may help you have a wonderful stay
- Cots for baby (folding)** : available for 10 € per night

D

- Departure** : check out 11 am, late check out will be charged
- Day use** : reserved before arrival (50 €)

Damage : damage to towels will incur a charge of 10 € / per bath towel and 5 € per small towel and bath mat

Disabled rooms : 2 rooms available with reserved parking. A gantry for access to pool available on request

E

Event agenda in Venice : available free of charge at reception

Emergency exits : available at strategic points in the hotel.

F

Fridge : mini fridge available at reception (10 € / night)

Face flannels : available on request at reception

Flowers : possibility to order a bouquet to be placed in your room on your arrival

G

Gantry repair crane for cyclists : available free of charge

Garage : for bikes and bike boxes available

Garden : open all year

H

Hair dryer : available in all rooms

Hamock : available in the garden during the summer

High chairs for babies : available on request at reception

I

Incidents : please do not hesitate to dial 9 or to use the night bell at the front door to signal all inappropriate behavior that could disturb you (intoxicated behavior, noise, smoke...)

Ice cream : available during the summer

Iron and ironing board : available free of charge at reception

L

Library : books and magazines available in many languages

Luggage storage : available on request at reception

Laundry : washing and drying available for 10 € per load

M

Map of Venice & the area : available free of charge at reception

Massages : discover this service with our partner Skin Emotion

N

Nappies for baby for the pool : available at reception

P

Pets : 10 € per pet / per night

Printing service : available at reception for your boarding pass or other documents

Petanque ball : for children and adults available at reception

Post : leave your postcards at reception and we will deal with posting them

Private parking : free of charge in front and behind the hotel

Public parking : La Rousse opposite the Hotel

Pillows (extra) : available in room

Passport : requested at check-in

Pharmacy : first aid kit box available at reception

R

Reception : open 7/7 from 7.30 am to 9.00 pm, multilingual staff (english and spanish)

Repair kit : available at reception for cyclist

Room service : available on request at reception with « Plats Meuniers » from 7 pm to 10 pm.

Razors (disposable) : available free of charge at reception

Reviews : do not hesitate to leave a comment on Tripadvisor or Google, it will be a pleasure to respond to you

S

Smoking : there is a strict no smoking rule in the rooms, you may smoke on your balcony or terrace

Swimming pool : 12 x 6 m secured and heated in mid season

Safe : available in all rooms, free of charge (instructions available in Room Directory in room)

Snacking service : available for lunch from the 2nd of May to the 30th of September from 12.00 to 2.00 pm

T

Towels for the swimming pool : available at reception (2 € / per towel for the duration of your stay)

Telephone charger : some available free of charge at reception

Toothbrush and toothpaste : available free of charge at reception

Transfer and taxis (for airport and train station) : to book ahead at reception

Television with flat screen : at reception

Tourist information : available at reception

U

Umbrellas : available free of charge at reception

V

Video surveillance : 4 camera video positioned at reception, bar, restaurant and outside

W

WIFI : free of charge and unlimited, available everywhere in the hotel